iOS: Connecting to eduroam

This quick reference describes how to connect to eduroam Wi-Fi from your iPhone or iPad.

Connect with eduroam

This method uses the automatic eduroam installer. For this method a connection with internet is needed. For instance, via a mobile carrier or an existing Wi-Fi network, such as Leiden University (log in with your ULCN account). You also have to be within reach of the eduroam network.

1. Use Safari or another browser to go to https://cloud.securew2.com/public/13114/eduroam/. This site recognizes your operating system (iOS) and confirms this in a window like this:

![Image of eduroam login window]

2. Enter your ULCN username, followed by @leidenuniv.nl (like johnsonj@leidenuniv.nl) and then tap [JoinNow]. The next message asks you to install the Leiden University profile.
3. Tap **Install** and then enter your iOS access code. A message appears, stating that a certificate will be added.

4. Confirm again with **Install**.
   Next, your ULCN password is requested:

5. Enter your ULCN password and confirm with **Next**. When successful, iOS reports that the profile was installed.

6. Tap **Done** and you are connected with eduroam.
Solve problems after password change

After a change of your ULCN-password (obligatory every six months) iOS opens a pop-up asking you to enter your new password. After that, eduroam should work normal again.

If eduroam does not work properly after your password change, you can usually solve this by deleting the eduroam profile from your device. This can be done as follows:

1. Go to Settings, General, Profiles.

2. Select the 'Leiden University eduroam Mobi...' profile.

3. Tap Delete profile/Verwijder profiel and enter your iOS access code when asked.

After the profile was deleted, you can connect to eduroam again as described at the start of this quick reference.